

Patient Routing Diagram

Before the Visit

Day of Visit

Post Visit

SCREEN FOR COVID-19
 "Do you have fever or chills, cough, sore throat, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headaches, new loss of taste or smell, congestion or runny nose, nausea or vomiting, or diarrhea?"
 OR
 "Have you been in direct contact with anyone confirmed to have the coronavirus or currently under quarantine?"

No to All

Schedule Appointment
REMIND PATIENT
 If you develop fever, cough, sore throat or shortness of breath OR if someone you live with is being monitored by health officials for COVID-19 exposure, we ask you to notify us prior to your appointment

Yes to Any
 Can the site screen for COVID-19

YES
Schedule Appointment

NO

- Make an Appropriate Referral**
- OPTION 1**
Refer the patient to their primary care physician for testing.
 - OPTION 2**
Refer the patient to MUSC Telehealth for a free screening. If appropriate the patient will be referred to a Tidelands Health Provider.
<https://campaigns.muschealth.org/virtual-care/index.html>
Promo Code: COVID19
 - OPTION 3**
Call the Tidelands Health Nurses Line at 1-843-652-8800 for assistance in coordinating a scheduled visit with a Tidelands Health Provider.
 - OPTION 4**
General questions about Coronavirus - Call DHEC Care Line at 1-855-472-3432
 - OPTION 5**
Refer for free testing at a DHEC partner test site
<https://scdhec.gov/infectious-diseases/viruses/coronavirus-disease-2019-covid-19/covid-19-screening-testing-sites>

Arrival Screen - Before Entering Building

1. Provide a face covering to anyone entering the building that does not have one.
2. Ask patients/visitors to use hand gel after donning mask.
3. Encourage them to cover their cough and sneeze into their sleeve.

Ask the screening questions

- Is patient/visitor temperature >99.9F?
- "Do you have fever or chills, cough, sore throat, shortness of breath or difficulty breathing, fatigue, muscle or body aches, headaches, new loss of taste or smell, congestion or runny nose, nausea or vomiting, or diarrhea?"
- "Have you been in direct contact with anyone confirmed to have the coronavirus or currently under quarantine?"

Yes to Any

No to All

Take Precautions

1. Isolate the patient/visitor in an exam room or ask them to wait in a car.
2. Review with physician to determine appropriate

Proceed with Visit

Can the site screen for COVID-19

NO

YES

Proceed with COVID Screening Visit
 Refer to on-site Testing Procedures for specific steps to collect samples for processing.

Patient to Remain in Quarantine
 Order patient to isolate until at least 10 days after initial exposure and 3 days with no symptoms without the use of fever reducers until results are received. Test may take up to 5 days to result from labs

NEGATIVE RESULT	POSITIVE RESULT
<ol style="list-style-type: none"> 1. Notify patient of results 2. Answer clinical questions and give guidance for f/u. 3. Answer any questions and advise patient on discontinuation of isolation protocols. 	<ol style="list-style-type: none"> 1. Give patient direction for appropriate quarantine precautions. 2. Answer clinical questions and give guidance for f/u. 3. DHEC will contact patient with further guidance regarding isolation protocols and when they should be released from self quarantine. Also refer to CDC "Disposition of Non-Hospitalized Patients with COVID-19" for guidelines 4. Refer patient to CDC "Fact Sheet for Patients"

